

Return / repair order form

Please note that a return can only be made under the following conditions:

- The return of parts that are not required, needs the consent of SCHAUER.
- There must be no more than 3 months between delivery and return (replacement part max. 2 weeks).

In general, handling charges will be charged for processing (excluding warranty).

- Goods sent to Schauer must be free of hazardous substances and in a clean condition.
- If there is no response from the customer within 4 weeks of notification by Schauer, the goods can be disposed free of charge!
- In all other respects, the General Terms and Conditions of Schauer shall apply unless you object to the above.

Please fill out the form completely, so that it can be processed quickly!

Repair order or return goods To attention of SCHAUER to Mrs./Mr.
 replacement part

Name of the client: KD no:

Phone/Mobile Email

Contact person: (if different from the name of the client)

Commission name: (if client is a dealer)

(Billing) address	Delivery address (if different)
Street / No.	Street / No.
Zip code / City	Zip code / City
Country	Country

Item number	Amount	Article description
Year of const.	Delivered to customers at	Document number (AB, RG. o. LS)

Error description /reason for return

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Error type: electric / mechanic / Software Error occurs: constant / occasionally
 wrong delivery / transport damage / other

return defective parts as well storm damage Date...../.....Time.....

Cost estimate requested before repair YES/ NO, if nothing has been marked, you will be informed of further action if the repair costs are higher than 50% of a new appliance (list price). **(Please note that if no repair or new purchase is made, the assessment costs will be charged.)**

Date, Name Signature

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Entrance at Schauer on: by agency/parcel service Client Fitter

Taken over from: P-No.: P.No.: